

EFFECTIVE CONFLICT MANAGEMENT

Duration: From 50 minutes to 1,5 hours



HOW TO HANDLE DIFFICULT PEOPLE

Conflicts cost both time and money, and it drains the energy of every collaboration. This lecture is for you who want to learn to deal with the difficult situations that naturally arise in work contexts, and which can ultimately cost the company a lot of money due to conflict-ridden efficiency.

Why book this lecture?

This lecture serves as a source of inspiration to understand conflict management as a natural part of all future work processes. In a fun and entertaining way, Sebastian Nybo gives you a basic knowledge of conflict management that most people would have liked to have had many years ago.

Take home value:

The key topics in this presentation are:

- We can not promise that you can avoid bumping into difficult people after the lecture! But you learn to keep free from their negative patterns so that you can more easily deal with them without them draining you of energy and leaving you frustrated.
- You learn to understand, recognize and go against the most typical negative behavior patterns that colleagues use against you and your decisions.
- You learn to handle the conflict situations that will naturally arise between you as employees in the best possible way – consequence through self-confidence.

The lecture can be angled so that it is targeted at either the company's managers or the employees.